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Privacy Policy:

Please read the following policy so you can appreciate how safe your personal information will be when completing forms on this site. Col'Cacchio Holdings (Pty) Ltd would like your online experience to be as secure as possible. Rest assured, your personal information is safe with us and will not be shared with anyone.

When completing forms, you will be asked for details of your name, postal address, e-mail address and contact telephone numbers. Your personal information will be used solely to reply to your enquiry and to add you to our database so we can keep you up to date with new information and special offers. Col'Cacchio Holdings (Pty) Ltd will not sell, rent or trade your personal information to anybody else. However, should you access a link from our website to any other website, and you provide personal information whilst accessing their link, this linked site is not subject to our privacy policy. Col'Cacchio Holdings (Pty) Ltd will not be responsible for any privacy policies or practices of any website accessed from our site.

Miscellaneous:

These terms constitute the entire agreement between you and Col'Cacchio Holdings (Pty) Ltd and govern your use of the Col'Cacchio pizzeria website and mobisite.

The failure of Col'Cacchio Holdings (Pty) Ltd to exercise or enforce any right or provision of this agreement shall not constitute a waiver of such right or provision. If any provision of this Agreement is found in a court of competent jurisdiction to be invalid or unenforceable, all other provisions of this Agreement shall remain in full force and effect.

Promotions:

1. Promotions are run by Col'Cacchio Holdings (Pty) Ltd and are open to all persons residing in South Africa and Namibia, except the employees and immediate families of Promoters, Promoters' advertising and promotion agencies, associated companies, and Col'Cacchio Restaurant owners and staff.
2. Valid until specified promotion expiry date only. Available while stocks last.
3. Promotions are available at all Col'Cacchio stores within South Africa and Namibia, unless specified.
4. Entry criteria is specific to the promotion.
5. Discount promotions cannot be used in conjunction with any other promotion.
6. Promotions are non-transferable, non-refundable and non-redeemable for cash.
7. By participating in a promotion, all participants accept and agree to abide by these rules and terms and conditions.
8. The promoter reserves the right to terminate or temporarily suspend this promotion in the event of technical or other difficulties that might compromise its integrity.

E&OE.

Col'Cacchio Vouchers

1. By purchasing, redeeming or attempting to redeem a voucher, you accept and agree to be bound by these Voucher Terms of Use and acknowledge you have read and understood these Voucher Terms of Use.
2. Vouchers may not be used in conjunction with any other reward, voucher or discount.
3. All vouchers are valid for the stated period.
4. Only one voucher can be used per bill.
5. The onus is on the customer to check the full voucher T&Cs issued with the voucher and to ensure they understand the voucher's applications and limitations.
6. Any fraudulent or abusive behaviour in order to benefit unduly from a voucher, is abuse of the benefit and Col'Cacchio reserves the right to cancel and not to honour any related vouchers.
7. The discount value of the voucher will be deducted from the total bill value. The remaining balance, if any, must be paid by you. Any outstanding difference between the voucher and the amount of the booking must be paid by you.
8. Any balance that remains on the voucher after the voucher validity period has ended will no longer be available for use.
9. Additional vouchers cannot be added to existing vouchers.
10. Vouchers are non-refundable and cannot be exchanged for cash.
11. Vouchers may be used at any Col'Cacchio store within South Africa and Namibia, unless specified.

Momentum Multiply Vouchers

1. Show the voucher code received via email and SMS at the restaurant to redeem the voucher.
2. Vouchers are valid for three years from the date of purchase and any unused amounts will remain valid for future purchases within three years from date of issue.
3. Vouchers cannot be returned for a refund.
4. Vouchers cannot be used in conjunction with promotions.
5. Col'Cacchio vouchers will not affect your spend limit and can be tendered in conjunction with cash, credit card or scan and pay apps.
6. Vouchers can be used for sit down / in restaurant meals as well as call and collect take away orders, but are not valid / cannot be used on 3rd part delivery apps.
7. Standard Col'Cacchio T&Cs, warranties and return policies apply.

Buy One Get One Free

1. Purchase any pizza / pasta and get a second pizza / pasta free. (The less expensive item/s is free. This includes Bambini Pizzas / Pastas.)
2. Sit-Down Only.
3. One promo per couple/two people. One main meal per person.
4. No split bills.
5. No substitutes.
6. Only the base is discounted on a 'build your own'.
7. Surcharge on additions, wheat-free, gluten-free and low-carb bases.
8. While stocks last.
9. Not Valid on ½ and ½ Pizzas.
10. This promotion is not available in conjunction with other promotions or the Col'Cacchio loyalty app.
11. We reserve the right to amend or terminate this promotion at any time.

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3rd Party Delivery Companies

1. Menu item prices on 3rd Party Delivery providers websites and mobile Applications differ from in-store menu prices.
2. Menu items on 3rd Party Delivery providers websites and mobile Applications may differ from in-store menu availability.
3. From time to time Col'Cacchio Holdings (Pty) Ltd may run exclusive promotions with 3rd Party Delivery companies that may not be available in-store.

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